<u>INTEROFFICE MEMORANDUM</u>

<u>DATE:</u>   August 21, 1991   <u>FROM:</u> Info Center
<u>PRODUCT:</u>   WP Windows   <u>VERSION:</u>   1.0
<u>RELEASE DATE:</u>   N/A
<u>STR #:</u>   56507
<u>SUBJECT:</u>   Unable To Print To Queue Name In WP
Windows 1.0

Problem:
The customer is unable to print to the network queue in WordPerfect for Windows. If he selects the Files option in printer setup and marks Network Printer, when the document is printed it creates a file with the queue name as the filename instead of going to the specified queue name. Why can't WP for Windows print to a queue name?

Answer:
According to Development, Windows controls printing to network printers, not WP. The best way to print to the network is to set WP to print to a valid port, such as LPT2, and then redirect LPT2 to the appropriate network printer. There are 2 ways to do this: 1) This can be done by using Novell's CAPTURE command to specify a port. 2) Use Windows Print Manager to redirect the port. This is done by using the Windows Control Panel. Click on Printers in this panel. Click on Network. Select a Port option. Click on Browse, and select a Network and a Queue. Click on OK to end your selection, and then Click on Connect.

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